

CITY OF PEPPER PIKE

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Mayor
RICHARD M. BAIN

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To: New Pepper Pike Residents
From: Mayor Richard M. Bain
Subject: Emergency Contact information, CodeRed System and E-mail Contact

Both the Police and Fire Departments of Pepper Pike maintain a state-of-the-art telephone system known as CodeRed, which allows telephone messages to be automatically broadcast to the community as a whole, or to any targeted portion thereof, in the event of an emergency. The City also uses the system, at no additional cost, to transmit non-emergency information to residents.

This new technology with lifesaving potential breaks new ground for effectively distributing emergency and non-emergency messages to targeted areas or groups within the City. It consists of a large database that combines all available telephone numbers in Pepper Pike with detailed maps of the City. The targeted area – as an example, all the homes in L’Avion estates, or all residences in the northeast quadrant of the City is entered into the system – and a recorded message goes out to all matching phone numbers. By enrolling online on the City website you should add your cell-phone number so that emergency information can reach you when you are not at home.

Here are some examples of how the system could function:

- A small child was playing on Cedarwood Drive with her friends but failed to return home with the other children. Her parents are frantically searching for her. Through CodeRed, Police could alert residents on the street to be on the lookout for the girl. The message gives residents a description of the child and tells them what to do if they find her.
- A resident observes a suspicious vehicle on Creekside Drive and relays that information to the police a few hours later. The police believe that the vehicle is similar to one seen at the scene of a recent burglary in a nearby city. Police could alert residents on the street to be observant for the suspicious vehicle and to immediately notify them in the event that it’s sighted.
- A motor vehicle accident occurs on I-271 when a tanker truck carrying liquid ammonia overturns. The fire department orders an evacuation of the affected neighborhood adjacent to I-271. Simultaneously, all residences are called within the evacuation zone.

The City also communicates with residents through e-mail. This allows cost saving and more frequent communication of information. It is important that you provide to us your e-mail address. You can go to the City website: www.pepperpike.org, in the green ribbon across the Home Page and “click” on Stay Connected to sign up or contact Katy Zippert (216) 896-6127 for assistance.

Please call with any questions.